

# *Curriculum Vitae*

**Peter Henrik Carstensen**  
Associate Professor

The IT University of Copenhagen  
The Design of Organizational IT group  
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## **PERSONAL DATA**

Age: Born April 1958 in Copenhagen.  
Nationality: Danish.  
Marital status: Married, 2 kids.  
Languages: Danish (native), English.

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DK-2750 Ballerup,  
Denmark  
Phone: (+45) 44 68 00 67

## **MAIN RESEARCH INTERESTS**

- CSCW (Computer Supported Cooperative Work)
- Work Analysis and Field Studies
- Human - Computer Interaction
- Software Engineering Methodologies

## **DEGREES**

January 1986 M.Sc. (Cand., fil.) in Computer Science at University of Copenhagen, Denmark.

March 1996 Ph.D. in Computer Science at Roskilde University Center, Denmark

**ACADEMIC POSITIONS**

- Since January 2007     **The IT University of Copenhagen:** Associate Professor.
- November 2005 –  
December 2006     **The IT University of Copenhagen:** Head of the Research Department. The department included all researchers at ITU, i.e., about 45 senior researchers, 45 PhD students, four administrative officers and some technical supporters.
- December 1999 –  
October 2005     **The IT University of Copenhagen:** Associate Professor. Head of Department of Design and Use of IT (DUI). DUI was one of four research departments at the IT-University of Copenhagen. DUI had approximately 8 senior researchers and 15 PhD students associated.
- For three years project manager for the DIWA project addressing different aspects of Web technology as an IT platform for collaborative, distributed work. DIWA involved 17 senior and junior researchers. Teaching within the areas of software development and computer supported cooperative work.
- Involved in a number of other research projects on CSCW, systems development and mobility.
- September 1995 –  
February 2000     **Aalborg University:** External associate professor at Open University. Giving courses in Human-Computer Interaction and Design of Computer-based Systems. Supervising students projects within these areas.
- October 1997 –  
November 1999     **The Technical University of Denmark:** Associate Professor at the Center for Tele-Information (CTI). Section manager for the Distributed Multimedia section. Involved in building up the new multimedia laboratory including both initiating research activities and planning teaching at masters and phd level.
- Manager of the Copenhagen node of the InterMedia initiative. InterMedia aims at coordinating research and teaching in Denmark within the multimedia area.
- May 1996 –  
September 1997     **Risø National Laboratory:** Senior scientist at Risø National Laboratory, Department for Systems Analysis, The Man-Machine Interaction Program. Participating in Design Explorer project on engineering designers use of information and SAFECO studying the cooperation among navigators on large container ships.
- April 1994 –  
April 1996     **Risø National Laboratory:** Awarded tenure as researcher at Risø National Laboratory, Man-Machine Interaction Group. Participating in the CoTech group 2 network of excellence on: Organizational Memory 1995. Participating in the ESPRIT Basic Research project nr. 6225 COMIC (COMputer-based Mechanisms of Interaction in Cooperative work) 1992-1995, and in the Centre for Cognitive Informatics 1992–1995.
- February 1992 –  
March 1994     **Risø National Laboratory:** Researcher at Risø National Laboratory. Centre for Cognitive Informatics. Participating in the KAVAS (Knowledge Acquisition, Visualization and ASsessment tool) project. The project is funded by the EEU Telematics Program. Participating in the ESPRIT Basic Research project nr. 6225 COMIC. Work analysis of the project management at Risø.
- February 1989 –  
January 1992     **Danish Trade Union Federation's Informatics Research Center:** Research Scientists and Project Manager. Participating in a project developing a conceptual framework for work analysis of complex work settings. Work analyses of journalists work and complex administrative case handling.
- October 1984 –  
December 1987     **Dansk Datamatik Center:** Research Scientists and Project Manager. Participating in an HCI knowledge transfer project founded by a Danish Research Foundation. Consultant for the second largest Danish bank in establishing a usability laboratory. Involved in developing a work analysis methodology. Project manager in the Euromath project funded by ESPRIT.

**OTHER POSITIONS**

- October 1997 — **NET-Medier A/S:** Member of board of directors. NET-Medier provides  
July 2002 Internet and WWW based communication, conference and information services.
- January 1988 — **Danish Savings Banks Computer Center:** Consultant in the  
January 1989 development support center. Consultant for a 200 man year project in use of the Work Analysis. Involved in establishing a usability laboratory.
- January 1983 — **Christian Rovsing A/S:** Software designer. Involved in designing and  
September 1984 implementing basic inter-process and inter-cpu communication software.
- September 1978 — **Bording Micro Data:** Software designer. Involved in designing and  
December 1982 implementing administrative systems for payroll handling, bookkeeping, handling real estate dealing, etc.

**BOOKS AND THESES**

- A5 Keld Bødker and Peter H. Carstensen (eds.):  
Special Issue of Scandinavian Journal of Information Systems on Development and Use of Web-based Information Systems, *Scandinavian Journal of Information Systems*, Vol. 16, December, ISSN 0905-0167, 2004
- A4 P. H. Carstensen and M. Falch (eds.)  
*Distributed Multimedia - Electronic Commerce & Converging Media*  
Center for Tele-Information, Danish Technical University, CTI 99/5,  
ISBN 87-90288-08-4, 1999.
- A3 P. H. Carstensen:  
*Computer Supported Coordination*  
Ph.D. Dissertation, University of Roskilde, Writings in Computer Science, No 61, Institute of Computer Science, ISSN 0109-9779, March, 1996.
- A2 L. Bannon, J. Bowers, P. H. Carstensen, J. Hughes, K. Kuutti, J. Pycok, T. Rodden, K. Schmidt, D. Shapiro, W. Sharrock and S. Viller.  
*Informing CSCW System Requirements*  
(ed. by John Hughes), COMIC, Esprit Basic Research Project 6225, Lancaster University, England, ISBN 0-901800-29-5, 1993.
- A1 P. Beyer, P. H. Carstensen, A. H. Jørgensen, R. Molich, and F. H. Pedersen.  
*Brugervenlige edb-systemer [User-friendly computer systems]*.  
Teknisk Forlag A/S, Copenhagen, ISBN 87-571-0962-1. 1986.

**REFEREED ARTICLES**

- B26 Louise Færgemann, Teresa Schilder-Knudsen, Peter H. Carstensen: The dualistic nature of articulation work in large heterogeneous settings – a study in health care. In H. Gellersen et al. (eds.): *Proceedings of the 9<sup>th</sup> European Conference on Computer Supported Cooperative Work*, Paris, September 2005, pp. 163-184.
- B25 Keld Bødker and P. H. Carstensen:  
Development and Use of Web-based Information Systems  
*Scandinavian Journal of Information Systems*, Vol. 16, December, 2004, pp. 3-10.
- B24 P. H. Carstensen:  
Developments in WIS Development?  
In: *ECIS'2004 – Proceedings of the 12th European Conference on Information Systems*, Turku, Finland, 14-16 June 2004. (available on CD ROM).
- B23 P.H. Carstensen and K. Schmidt: Self-Governing Production Groups: Towards Requirements for IT-Support, In V. Marik, L. Camarinha-Matos, H. Afsarmanesh (eds.): *Knowledge and Technology Integration in Production and Service, Proceedings for the 5<sup>th</sup> IEEE/IFIP International Conference on Information Technology for Balanced Automation Systems in Manufacturing and Services (BASYS 2002)*, Cancun, Mexico, September 2002, pp. 39-48.
- B22 L. Vogelsang and P. H. Carstensen:  
"New Challenges for the Collaboration in Web-Based Information Systems Development"  
In *Post-Conference Proceedings for the 10th IEEE International Workshops on Enabling Technologies: Infrastructure for Collaborative Enterprises*, MIT, Cambridge, Massachusetts, June 2001, pp. 386-391.

- B21 P. Carstensen and M. Nielsen:  
Characterizing Modes of Coordination - A comparison between oral and artifact based coordination.  
In S. Ellis et al. (eds.): *GROUP'01, Proceedings of the 2001 International ACM SIGGROUP Conference on Supporting Group Work*, Boulder, Colorado, USA, October 2001, pp. 81-90.
- B20 P. H. Carstensen and Lasse Vogelsang:  
Design of Web-based Information Systems - New Challenges for Systems Development?  
In S. Smithson et al. (eds.): *ECIS'2001 – Proceedings of the 9th European Conference on Information Systems*, Bled, Slovenia, 27-29 June 2001, pp. 536-547.
- B19 P. B. Andersen, P. H. Carstensen and M. Nielsen:  
Dimensions of Coordination.  
In M. Schoop and C. Quix (eds): *Proceedings of the 5th International Workshop on the Language-Action Perspective on Communication Modeling*, Aachen, Germany, 14-16 September 2000, *Aachener Informatik-Bericht #2000-6*, pp. 41-60.
- B18 P. H. Carstensen and M. Nielsen:  
Guiding the Thrust! Analytical concepts in the service of coordination support systems.  
In R. Dieng, A. Giboin, L. Karsenty and G. De Michelis (eds): *Designing Cooperative Systems - The Use of Theories and Models - Proceedings of the 5th International Conference on Design of Cooperative Systems (COOP'2000)*, Sophia Antipolis, France, May 23-26, 2000, IOS Press, pp. 131-146.
- B17 P. H. Carstensen, Kjeld Schmidt and Uffe K. Wiil:  
Supporting shop floor intelligence: A CSCW approach to production planning and control in flexible manufacturing.  
In S. C. Hayne (ed.): *GROUP'99 - Proceedings of the International ACM SIGGROUP Conference on Supporting Group Work*, Phoenix, Arizona, November 14-18, 1999, pp. 111-120
- B16 P. H. Carstensen and U. Snis:  
"The knowledge is here - where should I place it?" Findings from a study of how knowledge spaces are used within a support group.  
In *Post-Conference Proceedings for the 8th IEEE Intl. Workshop on Enabling Technologies: Infrastructure for Collaborative Enterprises*, Stanford University, California, June 16-18, 1999.
- B15 P. H. Carstensen and Volker Wulf:  
Common Information spaces in engineering design: An analysis of the structure and use of a project file.  
In S. Fukuda, and P. L. Chawdhry (eds.): *Advances in Concurrent Engineering – CE98, July 15-18, Tokyo*, Technomic, 1998, pp. 127-135.
- B14 P. H. Carstensen, K. Schmidt and M. Nielsen:  
Is it a bug, or is it a feature? Taking the social organization of work into account in human-machine systems design  
In *Proceedings of ALLFN'97, Revisiting the Allocation of Functions, Galway, 1st-3rd of October 1997, Galway, Ireland*, IEA Press, 1997, pp. 57-71.
- B13 P. H. Carstensen:  
Requirements for computer-based collaboration support for engineering designers.  
In S. Ganesan (ed.): *Advances in Concurrent Engineering – CE97, August 20-22, Oakland, Michigan*, Technomic, 1997, pp. 148-154.

- B12 P. H. Carstensen:  
Towards information exploration support for engineering designers.  
In S. Ganesan (ed.): *Advances in Concurrent Engineering – CE97, August 20-22, Oakland, Michigan*, Technomic, 1997, pp. 26-33.
- B11 P. H. Carstensen and M. Nielsen:  
Towards computer support for cooperation in time-critical settings.  
In G. Salvendy, M. J. Smith and R. J. Koubek (eds.): *Design of Computing Systems: Cognitive Considerations*, Advances in Human Factors/Ergonomics, Elsevier, Amsterdam etc., 1997, pp. 101-105.
- B10 T. Govindaraj, P. H. Carstensen and A.M. Pejtersen:  
An information system based on empirical studies of engineering designers.  
In *Proceedings of the 1997 IEEE Conference on Systems, Man and Cybernetics, Orlando, Florida, 12-15 October 1997*, Piscataway, New Jersey, 1997, pp. 708-713.
- B9 P. H. Carstensen and C. Sørensen:  
From the social to the systematic. Mechanisms supporting coordination in design.  
*Computer Supported Cooperative Work. The Journal of Collaborative Computing*, Vol. 5, No. 4. 1996, pp. 387-413.
- B8 P. H. Carstensen, B. Krogh and C. Sørensen:  
Object-Oriented Modeling of Coordination Mechanisms.  
In *Proceedings of COOP'96 - The Second International Conference on Design of Cooperative Systems*, Juan-les-Pins, France, June 12-14 1996, pp. 223-240.  
Revised version of E6.
- B7 P. H. Carstensen, C. Sørensen and T. Tuikka:  
Let's Talk About Bugs!  
*Scandinavian Journal of Information Systems*, Vol. 7, April, 1995, pp. 33-54.
- B6 P. H. Carstensen:  
Modeling Articulation Work: Lessons learned from analyzing a cooperative work setting.  
In Anzai, K. Ogawa and H. Mori (Eds.): *HCI International '95 – 6th International Conference on HCI: Symbiosis of Human and Artifact*, Pacifico Yokohama, Japan, Elsevier, 1995, pp. 327-332.
- B5 P. H. Carstensen, C. Sørensen and H. Borstrøm:  
Two is Fine, Four is a Mess — Reducing Complexity of Articulation Work in Manufacturing.  
In *Proceedings of COOP'95 - The international Workshop on the Design of Cooperative Systems, January 25-27 1995, Antibes-Juan-les-Pins, France*, 1995, pp. 314-333.
- B4 C. Sørensen, P. H. Carstensen and H. Borstrøm:  
We Can't Go On Meeting Like This! — Artifacts Making it Easier to Work Together in Manufacturing.  
In S. Howard and Y. Leung (Eds.): *Proceedings of the OZCHI 1994*. Melbourne, Australia, November, 1994, pp. 181-186.
- B3 P. H. Carstensen and K. Schmidt:  
Work Analysis-Perspectives on and Requirements for a Methodology.  
In M. J. Smith and G. Salvendy (Eds.): *Human-Computer Interaction: Applications and Case Studies*, Elsevir, Amsterdam, 1993, pp. 575-580.

- B2 P. H. Carstensen:  
Graphical User Interfaces: Easy to use, hard to design.  
In *Proceedings of COPE' IT '93*, Copenhagen, Danish Data Association, 1993,  
pp. 107-122.
- B1 A. H. Jørgensen, P. H. Carstensen and L. C. Nielsen:  
Formal Specification of User Interfaces: Two Application Studies.  
In *Proceedings of Work With Display Units*. Stockholm, May, 1986, pp. 933-  
937.

**BOOK SECTIONS**

- C11 Jan Pries-Heje and Peter H. Carstensen: Characterizing your project. In Jan Pries-Heje and Otto Winther (eds.): XXXX, ???, ???, pp. ??-?? Forthcoming
- C11 Peter H. Carstensen and Anna Høeberg: Udveksling af viden og erfaring i systemudvikling. In Jørn Johansen, Jan Pries-Heje and Otto Winther (eds.): *På vej mod at blive bedre til at blive bedre*, DELTA, December, 2004, pp. ??-??
- C10 P. H. Carstensen and Kjeld Schmidt:  
Computer Supported Cooperative Work: New challenges to systems design.  
In Itoh, Komatsubara and Kuwano (eds.): *Handbook in Human Factors/Ergonomics* (in Japanese), Asakura Publishing, 2003, 619-636.
- C9 Peter Bøgh Andersen, P. H. Carstensen and Morten Nielsen:  
Means of coordination  
In K. Liu, R. J. Clarke, P. B. Andersen, and R. K. Stamper (eds.): *Coordination and Communication Using Signs - Studies in Organizational Semiotics*, Kluwer Academic Publishers Group, 2002, pp. 23-58.  
Revised version of E11.
- C8 P. H. Carstensen and U. Snis:  
On Knowledge management - A Field Study.  
In David G. Schwartz, Monica Divitini and Terje Brasethvik (eds.): *Internet-Based Organizational Memory and Knowledge Management*, Idea Group Publishing, 2000. pp. 170-199.  
Revised version of E10.
- C7 P. H. Carstensen and T. Albert:  
BRaHS: A Computer Based Mechanism Supporting the Coordination of Bug-handling. In L. Navarro (ed.): *Demonstrator prototypes of Computational Mechanisms of Interaction*. COMIC, Esprit Basic Research Project 6225, University of Lancaster, 1995, pp. 183-218.
- C6 K. Schmidt, H. Andersen, P. H. Carstensen and C. Sørensen:  
Linkable Mechanisms of Interaction as a Representation of Organizational Context.  
In J. Bowers (ed.): *A Conceptual Framework for Describing Organizations*, COMIC, Esprit Basic Research Project 6225, Lancaster University, England, October 1994, ISBN 0-901800-29-5.
- C5 P. H. Carstensen and C. Sørensen:  
The Foss Electric Cases.  
In K. Schmidt (ed.): *Social Mechanisms of Interaction*, COMIC, Esprit Basic Research Project 6225, Lancaster University, England, October 1994, ISBN 0-901800-55-4, pp. 295-304.

- C4 P. H. Carstensen:  
The Bug Report Form.  
In K. Schmidt (ed.): *Social Mechanisms of Interaction*, COMIC, Esprit Basic Research Project 6225, Lancaster University, England, October 1994, ISBN 0-901800-55-4, pp. 187-220.
- C3 P. H. Carstensen and C. Sørensen:  
Requirements for a Computational Mechanism of Interaction: An example.  
In C. Simone, and K. Schmidt (eds.): *A Notation for Computational Mechanisms of Interaction*, COMIC, Esprit Basic Research Project 6225, Lancaster University, England, October 1994, ISBN 0-901800-56-2, pp. 33-80.
- C2 K. Schmidt, C. Simone, P. H. Carstensen, B. Hewitt and C. Sørensen:  
Computational Mechanisms of Interaction: Notations and Facilities.  
In *Computational Mechanisms of Interaction for CSCW*. COMIC, Esprit Basic Research Project 6225, Lancaster University, England, September 1993, ISBN 0-901800-30-9, pp. 105-165.
- C1 H. Andersen, P. H. Carstensen, B. Hewitt and C. Sørensen:  
Aspects, Collage, Active Memory, and OVAL.  
Part 3, Chapter 3 in *Computational Mechanisms of Interaction for CSCW*. COMIC, Esprit Basic Research Project 6225, Lancaster University, England, September 1993, ISBN 0-901800-30-9, pp. 217-238.

#### **REPORTS PUBLISHED IN EDITED SERIES**

- D8 P. H. Carstensen and Kjeld Schmidt:  
*Computer Supported Cooperative Work: New Challenges to Systems Design*.  
CTI working paper series, no. 43, Center for Tele-Information, Technical University of Denmark, 1999.  
English version of C10
- D7 P. H. Carstensen:  
*The Complexity and Articulation of Work – In search for a useful approach for understanding and computer supporting articulation work*,  
Working Papers in Cognitive Science and HCI, edited by F. Jensager, Centre for Cognitive Informatics, WPCS-95-8, Roskilde University, 1995. Revised version of E2.
- D6 K. Schmidt, C. Simone, P. H. Carstensen, M. Divitini, and C. Sørensen:  
*A 'contract sociale' for CSCW systems: Supporting interoperability of computational coordination mechanisms*,  
Working Papers in Cognitive Science and HCI, edited by F. Jensager, Centre for Cognitive Informatics, WPCS-95-7, Roskilde University, 1995.
- D5 M. Divitini, C. Simone, K. Schmidt and P. H. Carstensen:  
*A multi-agent approach to the design of coordination mechanisms*  
Working Papers In Cognitive Science and HCI, edited by F. Jensager, Centre for Cognitive Informatics, WPC-95-5, Roskilde University, 1995.
- D4 H. Borstrøm, P. H. Carstensen and C. Sørensen:  
*Artifacts Coordinating Concurrent Engineering - A Study of Articulation Work in Manufacturing*.  
Risø R-768. January 1995.
- D3 K. Schmidt and P. H. Carstensen:  
*Arbejdsanalyse. Teori og praksis [Work Analysis. Theory and Practice]*,  
Risø-M-2889, Risø National Laboratory, ISBN 87-550-1666-9, 1990.

- D2 P. H. Carstensen  
*Formidleres behov for edb-baserede værktøjer [Journalists need for computer support]*,  
LO's medieanalyse, rapport nr. 1, LO, 1989.
- D1 P. H. Carstensen:  
*Udvikling af brugervenligt programmel [Development of Usable Software]*, The blue series 86/17, University of Copenhagen - Institute of Computer Science, ISSN 0107-8283 1986.

**CONFERENCE PROCEEDINGS**

- E12 L. Vogelsang and P. H. Carstensen:  
XXX, Accepted for WETICE'2001 >>>opdateres
- E11 P. B. Andersen, P. H. Carstensen and M. Nielsen:  
Oral and artifact based coordination  
In proceedings from 3rd International Workshop on Organisational Semiotics.  
Stafford, UK, 4. July, 2000.
- E10 P. H. Carstensen and U. Snis:  
Towards requirements for IT-supported Knowledge Bases - Findings from a study of how knowledge are managed within a support group.  
In D. G. Schwartz, M. Divitini and T. Brasethvik (eds.): *Second International Workshop on Innovative Internet Information Systems (IIS-99)*. Held at the 7th European Conference on Information Systems, Copenhagen, June 21-25, 1999.
- E9 M. Nielsen and P. H. Carstensen:  
Cooperation and Interdependence: cooperative work and its computer support.  
In N. J. Buch *et al.* (eds.): *Proceedings of IRIS'21 - The 21st Information Systems Research seminar in Scandinavia, Søby, Denmark*, edited by N. J. Buch *at al.*, Aalborg University, Dept. of Computer Science, 1998, pp. 657-676.
- E8 P. H. Carstensen:  
Common Information Spaces. Lessons Learned from Studying a Shared Project Archive.  
In *Proceedings of COOP'98 - The Third International Conference on Design of Cooperative Systems*, Cannes, France, May 26-29 1998, vol. II, pp. 7-10.
- E7 P. H. Carstensen and M. Nielsen:  
Coordination in a curve.  
In B. Dahlbom, F. Ljungberg, U. Nuldén, K. Simon, J. Stage, C. Sørensen (eds.) *The Future: Proceedings of the 19th Information systems Research seminar In Scandinavia (IRIS 19)*. Gothenburg Studies in Informatics, Gothenburg University. August, 1996, pp. 957-974.
- E6 P. H. Carstensen, B. Krogh and C. Sørensen:  
Object-Oriented Modeling of Coordination Mechanisms.  
In B. Dahlbom, F. Ljungberg, F. Kämmerer, J. Stage, and C. Sørensen A. (eds.): *Proceedings of the 18th Information systems Research seminar In Scandinavia (IRIS 18): Design in Context*. Gjern. August, 1995, pp. 113-129.
- E5 M. Divitini, C. Simone, K. Schmidt and P. H. Carstensen:  
*A multi-agent approach to the design of coordination mechanisms*  
Poster on ICMAC-International Conference on Multiagent Systems, San Francisco, 12-14. June, 1995

- E4 P. H. Carstensen and C. Sørensen:  
*The Foss Electric Study — Some Methodological Issues.*  
Workshop on Approaches to Work Analysis for CSCW System Design. ACM  
CSCW '94 Conference, Chapel Hill, October 22-26th, 1994.
- E3 P. H. Carstensen, C. Sørensen and T. Tuikka:  
Are We Done Now? — Towards Requirements for Computer Supported  
Cooperative Software Testing.  
In P. Kerola, A. Juustila, and J. Järvinen (eds.) *Proceedings of the 17th  
Information systems Research seminar In Scandinavia (IRIS 17)*. Oulu  
University. August, 1994, pp. 424-438.
- E2 P. H. Carstensen:  
*The Complexity and Articulation of Work — In search for a useful approach for  
understanding and computer supporting articulation work.*  
Design, Artifacts and Context Conference, Dragør, Denmark, August, 1994.
- E1 H. Borstrøm, P. H. Carstensen and C. Sørensen:  
*Two is Fine, Four is a Mess — Reducing Complexity in Manufacturing,*  
Workshop on Work Analysis for System Design, Lancaster, May, 1994.  
Preliminary version of B5.

**TECHNICAL REPORTS**

- F17 P. H. Carstensen, Hans Jørgen Lynggård, Alex Scharndorf, Kjeld Schmidt and  
Uffe K. Wiil:  
*IT-støtte til selvstyrende grupper. Et debatoplæg*  
The IDAK project, Maj 2001.  
Teknisk rapport IT-C, 2002, TR-2002-17, ISBN 87-7949-024-7
- F16 P. H. Carstensen, Bruno Clematide, Maj Fagerberg, Irene Odgaard, Kjeld  
Schmidt and Uffe K. Wiil:  
*Produktionsgrupper: Organisationsudvikling og IT-støtte* [Autonomous  
production groups: Organizational development and IT-support]  
The FASIT project, ISBN 87-90961-00-5, November 1999.
- F15 P. H. Carstensen, M. Nielsen and P. Nicolaisen:  
*Test of the Collision Avoidance Advisory System*  
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Risø, October, 1997.
- F14 P. H. Carstensen and M. Nielsen:  
*Task analysis of Navigator Performance*  
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- F13 P. H. Carstensen, K. Halsnæs, H. Larsen and P. E. Morthorst:  
*Technology Forecasting and Scenario Development - Draft Conceptual  
Framework*  
Systems Analysis Department, Risø, June 1997.
- F12 P. H. Carstensen:  
*Engineering Design: Requirements for the computer-based support*  
The Design Explorer Project. Report DEX-Risø-WP4, Risø, October 1996.
- F11 P. H. Carstensen and T. Miller:  
*Structure and use of a project archive: An analysis of the PVE II engineering  
file.* The Design Explorer Project. Report DEX-Risø-WP2, Risø, September,  
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- F10 P. H. Carstensen:  
*The PVE-project: Goals, structures, tasks, etc.*  
The Design Explorer Project. Report DEX-Risø-WP1, Risø, October 1996.
- F9 P. H. Carstensen and M. Nielsen:  
*Functional Analysis of Navigation*  
The SAFECO Project. Report SAFECO-Risø-WP1  
Risø, October 1996.
- F8 P. H. Carstensen:  
*Simulator tests of a pilot station,*  
The THAMES project. Report R94 B6-835101 SIN 623  
Danish Maritime Institute, 1995.
- F7 P. H. Carstensen and K. Schmidt:  
*The Procrustes Paradigm: A Critique of Computer Science Approaches to Work Analysis,*  
COMIC-Risø-2-1, Risø National Laboratory, 1993.
- F6 P. H. Carstensen, J. P. Hansen and S. Weber:  
*Framework for the Kaviar User Interface,*  
Report - UCI 2.1, AIM A-2019 KAVAS-2, August 1993.
- F5 P. H. Carstensen, B. Hewitt and K. Schmidt:  
*Evaluating Computational Notations of Mechanisms of Interaction: Notations, Dimensions, and Features,*  
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- F4 P. H. Carstensen:  
*Functional analysis of the 'KAVAS work domain' and requirements for the global functionality of Kaviar,*  
AIM A-2019 KAVAS-2, Risø National Laboratory, October 1992.
- F3 H. Andersen, P. H. Carstensen and K. Schmidt:  
*Decentral projektadministration på Risø. Brugerkrav til datamatiske hjælpemidler [Project Management at Risø. User Requirement for DP Support Tools],*  
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- F2 P. H. Carstensen, H. Jensen, and G. McAlpine:  
*Arbejdsskadesagsbehandling og behov for edb-støtte [Handling cases of work damage, and the requirements for computer support],*  
FCI, 1990.
- F1 P. H. Carstensen:  
*Arbejdsanalyser i Sparekasserne: Hvad, hvordan og hvorfor.*  
SDC, 1988.

**MAGAZINE ARTICLES ETC.**

- G6 P. H. Carstensen and M. Nielsen:  
Enhanced marine safety.  
In H. Larsen & K.E. Petersen (eds): *System Analysis Department: Annual Progress Report 1996.* 1997.
- G5 P. H. Carstensen:  
Computer support for coordination of embedded software testing.  
In H. Larsen & K.E. Petersen (eds): *System Analysis Department: Annual Progress Report 1995.* 1996.

- G4 P. H. Carstensen and C. Sørensen:  
Cooperative Aspects of Complex Manufacturing Tasks.  
In H. Larsen & K.E. Petersen (eds): *System Analysis Department: Annual Progress Report 1994*. 1995.
- G3 P. H. Carstensen and C. Sørensen:  
Jo mere vi er sammen [The more the merrier].  
*LOKE, December 1994*.
- G2 P. H. Carstensen:  
Arbejdsanalysen [Work Analysis].  
*Nyt fra SDC, oktober 1988*.
- G1 P. H. Carstensen and A. H. Jørgensen:  
Brugervenlighed er både viden, metoder og holdninger [Usability concerns both knowledge, methods, and attitude].  
*Ingeniøren, week 46, 1986*.

**SUBMITTED / FORTHCOMING PUBLICATIONS**

H1

**JOURNAL AND CONFERENCE REFEREEING**

2001-06 Missing

- 2001 ECSCW - European conference on Computer Supported Cooperative Work,  
Bonn, September 2001
- Computer Supported Cooperative Work. A journal on collaborative computing.
- 2000 NordiCHI'2000 - The first Nordic Conference on Human-Computer Interaction,  
Stockholm, October, 2000.
- CSCW'2000 - ACM 2000 Conference on Computer Supported Cooperative  
Work, Philadelphia, December, 2000.
- 1999 COOP'2000 - Fourth International Conference on the Design of Cooperative  
Systems, Sophia Antipolis, France, May, 2000.
- Interact' 99 - The seventh International Conference on Human-Computer  
Interaction, Glasgow, August, 1999.
- ECSCW - European conference on Computer Supported Cooperative Work,  
Copenhagen, September 1999
- CHI' 99 — Human Factors in Computing Systems, Pittsburgh, May, 1999.
- 1997 CE'98 - - 5th ISPE International Conference on Concurrent Engineering,  
Tokyo, June, 1998.
- GROUP '97, International Conference on Supporting Group Work, Phoenix,  
USA, November, 1997.
- Interact' 97 — The sixth International Conference on Human-Computer  
Interaction, Sydney, July, 1997.
- 1996 CHI' 97 — Human Factors in Computing Systems, Boulder, May, 1997.

- IRIS'96 - Information Systems Research Seminar in Scandinavia, Gothenburg, Sweden, August, 1996.
- COOP '96 — The International Conference on the Design of Cooperative Systems, INRIA, Antibes, France, June, 1996.
- MIE'96 - Medical Informatics Europe, Thirteenth International Congress, Copenhagen, August, 1996.
- 1996-99 Computer Supported Cooperative Work. A journal on collaborative computing.
- 1995 IRIS'95 - Information Systems Research Seminar in Scandinavia, Aarhus, Denmark, August, 1995.
- 1994-95, 97, 99 Scandinavian Journal of Information Systems
- 1994 COOP '95 — The International Workshop on the Design of Cooperative Systems, INRIA, Antibes, France, January, 1995.
- Interact' 95 — The fifth International Conference on Human-Computer Interaction, Lillehammer, Norway, June, 1995.
- Design, Artifacts and Context, Dragør, Denmark, August 1994.
- IRIS'94 - Information Systems Research Seminar in Scandinavia, Oulu, Finland.
- 1993 CHI' 94 — Human Factors in Computing Systems, Boston.
- 1992 InterCHI' 93 — Human Factors in Computing Systems, Amsterdam.

**PHD SUPERVISION**

- Currently Anna Valgård: ???
- 2007 Markus Rohde: *Integrated Organization and Technology Development (OTD) and the Impact of Socio-Cultural Concepts – A CSCW perspective.*  
Roskilde University,  
Co-supervised with Keld Bødker  
Defended February 16th 2007
- 2006 Bettina Törpel: *The Collective Resource Approach Reconsidered: Self-Employed Labor as Challenge for Participatory Design.*  
Handed in – currently being revised.
- 2004 Jun Yoneyama: *Papir-baserede koordinationsmekanismer*, November 2004  
The IT University of Copenhagen,  
Defended November 23rd 2004
- Louise Barkhuus: *The Context-Gap: An Essential Challenge to Context-Aware Computing*, December 2004  
The IT University of Copenhagen,  
Defended December 1<sup>st</sup>, 2004
- 2001 Helge Kahler: *Supporting Collaborative Tailoring*, December 2001,  
Roskilde University,  
Co-supervised with Keld Bødker  
Datalogiske skrifter, No. 91, Roskilde University, ISSN 0109-9779

- 1996 Hans H. K. Andersen: *Cooperative Documentation Production in Engineering Design: The "Mechanisms of Interaction" Perspective*, February 1997, Roskilde University.  
Topics in Cognitive Science and HCI, No. 91, Risø and Roskilde University, ISBN 87-89375-44-0  
I was not official supervisor but played a major role i practise.

**PHD OPPONENT**

- 2006 Jacob Winther Jespersen: *Articulating Objects – User Interfaces on the basis of Business Objects*, October, 2006, IT University of Copenhagen.
- 2004 Elisabeth Rossen: *IT enabled Journeys Through Time and Space*, May, 2004, University of Oslo.
- Jannie Friis Kristensen: *Interaction through Negotiation – Interaction design in a pervasive computing perspective*, October 9th, 2004, University of Aarhus.
- 2003 Hanne Albrechtsen: *Classification schemes for collection mediation: Work-centered design and cognitive work analysis*. Aalborg University, ???
- Jacob Tommesen: *The ambiguous challenge of intranets*, February 28th, 2003, Center for TeleInformation, Technical University of Denmark.
- Marianne Grave Petersen: *Designing for Learning in Use of Everyday Artefacts*, January 29th, 2003, University of Aarhus.
- 2002 Rikke Ørngreen: *Multimedia teaching cases*, Copenhagen Business School , November, 2002  
Copenhagen Business School Ph.D-serie 27.2002
- Jacob Tommesen: *Knowledge Based Intranets*, Summer 2002, Center for TeleInformation, Technical University of Denmark.
- Tuomo Tuikka: *Towards computational instruments for collaborating product concept designers*, University of Oulu, Finland, June 14th, 2002.  
Dept. of Information Processing Science, A385.
- Christina Nielsen: *Designing to support Mobile Work with Mobile Devices*, March 19th, 2002, University of Aarhus.
- 1997 Morten Borup Harming: *Software User Interface Engineering - st struktureret metode til design af brugergrænseflader*, Copenhagen Business School , May 1997  
Copenhagen Business School Ph.D-serie 5.97

**WORKSHOP ORGANIZATION****Not updated:**

- Tutorials chair for ECSCW'99
- DMIT 2002
- DMIT 2003
- PDC 2003
- DMIT 2004, 2005

- 2001 Staff at DMIT'2001 - Phd summerschool on Design and Management of IT, Magleås, May 2001

- 2000 Organizing a workshop on Oral and artifact-based Coordination at CSCW'2000 Together with Peter Bøgh Andersen and Morten Nielsen.
- Organizing the Doctoral colloquium at COOP'2000 Together with Camille Rosenthal-Sabroux.
- 1999 Involved in organizing PhD-summerschool on "Interaction and Collaboration in Virtual Environments" - The third Nordic Interactive Multimedia Research Summer School, Copenhagen, September 1999.
- Workshop chair for ECSCW'99.
- 1996 Organizing a DEX-Net Workshop on "Empirical studies of information needs and system requirements for design, and Semiotic and linguistic approaches to system design". Copenhagen 15-16. June, 1996. 18 participants from Europe and US.
- Together with Annelise Mark Pejtersen and Thomas Miller.
- Organizing a Dansk Dataforening, seminar on "CSCW". Fredriksberg, February, 1996.
- Together with David Bruce.
- 1995 Organizing a CoTech Workshop on "Common Information Spaces and Organizational Memory". Copenhagen 15-16. June, 1995. 15 participants from Europe.
- Organized a workshop together with Dansk Dataforening on "Ten years of usability". Ballerup, September, 1995.
- 1989 Planning and conducting a workshop on "How to write good "user documentation." NordDATA 89 conference, Lyngby, Denmark. 22 Scandinavian participants.
- 1987 Planning and conducting a workshop on "evaluation of usability of software." NordDATA 87 conference, Trondheim, Norway. 16 Scandinavian participants. Together with Jakob Nielsen.

#### ORGANIZING COMMITTEES

##### **Not updated:**

- PC for ECSCW'03, ECSCW05, NordiCHI'06....
- PC COOP 2002 + doctoral colloquium...
- CSCW 2002, CSCW 04
- .....

- 2001 Member of the program committee for ECSCW'2001, Bonn, Germany, September 2001. Tutorials chair.
- 2000 Member of the program committee for ECSCW'2001, Bonn, Germany, September 2001.
- Member of the program committee for COOP'2000, Sophia Antipolis, France, May 2000.
- Chairing the the doctoral colloquium at the COOP'2000 together with Camille Rosenthal-Sabroux.

- 1999 Member of the program committee for ECSCW'99, Copenhagen, Denmark.
- Member of the program and organizing committee for the 3rd Nordic Interactive Multimedia Research School on "Interaction and Collaboration in Virtual Environments", Copenhagen, 1999.
- Member of the program committee for Interact' 99, Glasgow, Scotland.
- 1997 Member of International Steering Committee for CE98 - 5th ISPE International Conference on Concurrent Engineering, Tokyo.
- 1996 Member of the paper committee for CHI'97 - Human Factors in Computing Systems, USA.
- Member of the program committee for Interact'97, Sydney, Australia
- 1994 Member of the paper committee for Interact'95, Trondheim, Norway.
- 1993 Member of the paper committee for CHI'94 - Human Factors in Computing Systems, Boston, USA.
- 1992 Member of the paper committee for InterCHI'93 - Human Factors in Computing Systems, Amsterdam, Holland.

#### **PROJECT FORMULATION AND APPLICATION**

**Not updated:**

- Talent@IT
- URCC-work
- LBS

- 1999 Involved in formulation and application for the IDAK project. Submitted and accepted by the Danish fund for Industrial Education (Industrien's Uddannelsesfond).
- Involved in formulation and application for the DIWA project. The University of Copenhagen was main contractor and I was principal investigator. The project ran from 2000 – 2004 and included 8 senior researchers and 10 PhD students.
- Involved in formulation and application for the Explain project. DTU is main contractor. Submitted for and accepted by Danish National Centre for IT research (CIT)
- 1998 Involved in formulation and application for the KIWY project. DTU is main contractor. Accepted by the Danish National Centre for IT research (CIT)
- 1997 Formulation of an application for a MMI basic research center in Denmark at Dansk Grundforskningsfond. Risø is center leader. Accepted by Dansk Grundforskningsfond.
- Application for KIWY, a workflow project, at the Danish National Centre for IT research (CIT). Risø is main contractor. Accepted.
- Involved in formulation and application for a SAFECO II project from the EU Transport programme. DNV Norway main contractor. Accepted.
- 1996 Formulation of and application for a project on IT support for flexible self-organizing work groups (FASIT) at the Danish programme Menneskelige resourcer i arbejdslivet. DAIMI main contractor. Rejected, but has later been accepted by the Danish National Centre for IT research.

1995 Formulation of and application for a continuation project for COMIC, called TOONS. Applied at the EU long term research fund. Lancaster University main contractor. Rejected.

### **EMPIRICAL WORK**

**Not updated:**

- Talent at IT, 2004/5
- NNIT 2002
- IDAK at B&K 2002

- 2001 Continuous studies at the two setting mentioned for 2000.
- 2000 A case study of IT-designers designing advanced Web-applications. Focus was on the communication and interaction among the designers with highly different competencies, and their application of methods and tools.
- A new (also one in 1998/99) study of shop floor workers at a large Danish manufacturing company. Focus on planning and vertical coordination activities in autonomous groups.
- 1999 A study of work flow processes at Køge Kommune. Focus is on basic characteristics of work processes and flows and how these should be reflected in basic software for supporting work flow and collaboration.
- 1998-99 Detailed study of Shop floor workers at a large Danish factory. Focus on information required for the workers if they should plan and organize their own work in autonomous groups. A prototype was designed based upon our findings.
- 1996-97 A field study at a large Danish manufacturing company on how an engineering design group designing a new complex component needed, accessed, and used information in their work.
- A study of bridge crews navigating large vessels. Most of the study was conducted in relation to courses on casualty prevention in a full mission simulator.
- 1995 A simulator based study of how pilots navigate ships in complex settings. The results were concluded in an evaluation report of a prototype of a portable PC supporting the pilots.
- 1993–1994 Field study in a medium sized Danish manufacturing company on cooperative aspects of Design for Manufacturability, and on cooperative aspects of concurrent engineering. The study was based on qualitative interviews, observation, document inspection, and work analysis. Partly together with C. Sørensen and H. Borstrøm
- 1992-1993 Field study at two Danish Hospitals addressing medical researchers problems in handling large amount of unstructured data. The study was based on qualitative interviews, observation, and work analysis.
- 1990 Field study in a number of Danish Trade Union offices addressing the complexity of handling cases on workers wounded during their work. The study was based on qualitative interviews.
- 1989 Field study in a number of small Danish magazines offices addressing how the journalists organize and coordinate their work. The study was based on qualitative interviews.
- Field study in a number of small Danish local radio stations addressing how the journalists organize and coordinate their work. The study was based on qualitative interviews and observation.

1988 Field studies in five different Danish savings banks characterizing the handling of non-trivial cases of supervising the bank customers. The studies were based on qualitative interviews, documentation inspection and observation. The role was two-folded: To conduct an illustration analysis, and to support approximately 40 analysts in analyzing all relevant areas of the banks.

### CONSULTANCY

1995 Organizing and conducting an evaluation of an advanced instrument to be used by pilots maneuvering ships in complex settings. Based on simulator experiments.

1994 Supporting a company designing complex instruments in designing their user interfaces.

1993 Supporting the top management at Risø in organizing an internal project for developing dp systems for decentralized administrative support.

1992 Supporting a large Danish bank in organizing a series of work analyses in a foreign country.

1988 Consultanting a 200 man year project in organizing work analysis and structuring the input from more than 60 different analysis into a set of generic requirements to a future computer system.

1988 Support in establishing a usability laboratory in the computer center of the Danish savings banks.

1987 Coordinating the implementation of a usability laboratory in the second largest Danish bank.

### TALKS

1997, 98, 99, 2000, 2001, 2002, 2003, 4, 5

**Still To be updated. !!!**

1997 Niveau conference on quality ensurance in IT projects. "Quality in the perspective of a major stakeholder - the user". Copenhagen, May, 1997.

1996 Dansk Datalogisk selskab (Danish computer science society). Invited talk on: "Requirements for computer support of cooperative work", Copenhagen, November, 1996

The First DEX Network Workshop on Engineering Design. Gave a talk on: "An analysis of structure and use of an engineering design file", Copenhagen, June, 1996.

IMG-seminar on The role of Webmasters. Invited talk on "User interface aspects of homepage design", Copenhagen, May, 1996.

Högskolan i Karlskrona/Ronneby, Sweden. Invited talk on: "A case study and its implications for the concept of Coordination Mechanisms". Karlskrona, Sweden, March, 1996.

Dansk Dataforening, seminar on CSCW. Gave a talk on "Two is fine - four is a mess. Some interesting results from a case study". Fredriksberg, February, 1996.

- 1995 Institute of Computer Science, Copenhagen University. Invited talk on “Articulation of Software design work. Findings from a field study.” Copenhagen, December, 1995
- Dansk Dataforening, seminar on usability. Gave a talk on “Lessons learned from 10 years of ‘user friendliness’”. Ballerup, September, 1995.
- Den Danske Bank, Management seminar. Invited talk on “Methods for desinging Human-Computer Interaction in modern software development”. Charlottenlund, September, 1995.
- COMIC Plenary meeting. “A horizontal prototype of a coordination mechanism supporting bug handling”. Copenhagen, April, 1995.
- CoTech network of excellence, Group 2 meeting. Talk on “Considering Coordination Mechanisms as Organizational Memory”. Brighton, April, 1995.
- 1994 Aarhus Computer Scientists Executive Club, Aarhus University. Invited talk on “Object Oriented User Interface Design”. Aarhus, November, 1994.
- Danish Technological Institute. Invited talk on “The cooperative aspects of concurrent engineering in the manufacturing industry”. Together with K. Schmidt. Copenhagen, June, 1994.
- Foss Electric A/S, Hillerød. Invited talk on “The cooperative aspects of concurrent engineering” based on the fieldstudies conducted. June, Hillerød, 1994. Together with H. Borstrøm and C. Sørensen.
- Danish Association of Engineers. Invited talk on “Field studies of engineering design and process planning”. Together with H. Borstrøm and C. Sørensen. Copenhagen, May, 1994.
- 1993 COPE’ IT ‘93 Conference. Invited talk on the “Problems in designing useful GUIs”, Copenhagen, June 1993.
- KAVAS workshop. Invited talk on the “Problems—and heuristics to apply—in design of GUIs”, Samos, Greece, June, 1993.
- The Executive Club, Copenhagen Business School, DASY. Invited talk on “CSCW”. Together with C. Sørensen. Copenhagen, September, 1993
- COMIC Strand 2 Workshop. “The Procrustes Paradigm in Software Development”. Copenhagen, February, 1993.
- 1992 2. KAVAS workshop. “Medical researchers as DP users - Characteristics and Expectations”, Maastricht, Holland, August, 1992.
- Metodica conference on new knowledge in Systems Design. “Object-orientation in design of GUIs”. Copenhagen, April, 1992.
- GN Elmi conference. “Object-Orientation and design of User Interfaces”, Koll-Kolle, Denmark, April, 1992.
- 1991 IMG conference on Object-Orientation. A talk as the advocate of the devil: “Why object orientation don’t solve our problems”. Copenhagen, November, 1991.
- 1989 Metodica conference on new knowledge in Systems Design. “State of the art in modern user interface design”. Copenhagen, April and October, 1989.

**TEACHING EXPERIENCE**

- 2001 CSCW course at the IT University of Copenhagen.  
Master thesis supervision within the areas of software development and CSCW.
- 2000 Information systems development and computer supported cooperative work at the IT University of Copenhagen.  
Project supervision on "Design and designers at the IT University of Copenhagen."  
Master thesis supervision within the areas of software development and CSCW.
- 1998, 1999 Interaction Design course at The Technical University of Denmark (no. 52275).  
Hypermedia course based on distance teaching from Århus University.  
Supervisor for engineering students doing their master thesis within Work flow management systems and Hypermedia-based knowledge management systems.  
Supervisor for engineering students doing projects on Work flow management systems, Hypermedia systems, User interface design methods, and Distributed teaching systems.
- 1995 - 1999 External Associate professor at Aalborg University Center. Given courses on "Information Systems Design" and supervised groups working on projects within HCI and O-O modeling.
- 1992 - 1996 Given a series of three day-courses in "Object Oriented User Interface Design" to designers and programmers from Danish computer industry.
- 1985 - 1988 Given more than 20 courses lasting from one to four days on usability and user interface design to designers and programmers from Danish computer industry.

**PRESENTATIONS AND NETWORKING**

- 1999 - 2003 To be updated !!  
  
CSCW'2002  
BASYS'02 - presented  
  
GROUP'01 - presented  
ECSCW'01  
  
COOP'2000  
CIS/CHP  
CSCW'2000 workshop  
DIWA  
  
GROUP'99 in Phoenix, Arizona  
Presented B17  
  
ECIS'99 in Copenhagen. Participating in the IIIS-99 workshop  
Presented E10. Later published in a revised version as C11.
- 1998 CSCW - ACM 1998 Conference on Computer Supported Cooperative Work. Seattle, Washington, USA, November 14-18, 1998.

- COOP'98 - The Third International Conference on Design of Cooperative Systems, Cannes, France, May 26-29 1998.  
Presented E8.
- 1997 HCI International '97 - The Seventh International Conference on Human-Computer Interaction, San Francisco, August 1997  
Presented B11.
- CE'97 Fourth ISPE International Conference on Concurrent Engineering: Research and Applications, Oakland, Michigan, August 1997.  
Presented B12 and B13
- Niveau three day Semniar Quality in software development, Copenhagen, May, 1997.  
Gave a presentation on "Software quality from a users perspective".
- The second EUROCONTROL HUMAN FACTORS WORKSHOP, Luxemburg, May 1997.
- 1996 The 19th Information Systems Research seminar in Scandinavia (IRIS'19), Gothenburg, Sweden, August 1996.  
Presented E7.
- The First DEX Network Workshop on Engineering Design, Copenhagen, June, 1996.  
Presented F11.
- COOP'96 - The Second International Conference on Design of Cooperative Systems, Juan-les-Pins, France, INRIA, Sophia Antipolis, June 12-14 1996,  
Presented B8.
- 1995 ECSCW 1995: Fourth European Conference on Computer Supported Cooperative Work. Stockholm, Sweden, September 11-14, 1995.
- CoTech Workshop on Common Information Spaces and Organizational Memory, Stockholm, September 9-10, 1995.  
Gave a presentation on "Indexing of Information Spaces".
- The 18th Information Systems Research seminar in Scandinavia (IRIS'18), Gjern, Denmark, August 1995.  
Presented E6.
- CoTech Workshop on Common Information Spaces and Organizational Memory, Copenhagen, June 15-16, 1995.  
Gave a presentation on "Problems of Indexing Large Memories".
- COMIC Plenary Workshop. Risø, April 19-21, 1995.  
Gave a presentation on "A horizontal prototype of a Coordination Mechanism."
- CoTech Workshop on Common Information Spaces and Organizational Memory, Brighton, April 10-11, 1995.  
Gave a presentation of "Coordination Mechanisms Considered Organizational Memory"
- COOP'95 - The International Workshop on the Design of Cooperative Systems, January 25-27, Antibes-Juan-les-Pins, France, INRIA, Sophia Antipolis, 1995.  
Presented B5.
- 1994 CSCW - ACM 1994 Conference on Computer Supported Cooperative Work. Chapel Hill, North Carolina, USA, October 22-26, 1994.

- Participating in workshop on approaches to work analysis for CSCW systems design. CSCW '94 Conference. Chapel Hill, North Carolina, USA. October 1994.  
Presented E4.
- The 17th Information systems Research seminar In Scandinavia (IRIS), Syöte, Finland. August 1994.  
Presented E3.
- Design, Artifacts and Context Conference, Dragør, Denmark, August 1994.  
Presented E2.
- COMIC Strand 2 Workshop on fieldstudies. Lancaster University. May 1994.  
Presented E1.
- COMIC Strand 3 Workshop. Risø National Laboratory. April 1994
- 1993 User Interface Conference, Datacentralen, Copenhagen, 8-9 November 1993.
- Ph.D. Conference on Managing and developing information systems, Copenhagen, October 6-8.
- ECSCW Conference, Milan, September 13-17, 1993
- COMIC Workshop. Milan, September 10-11, 1993
- HCI Interantional '93, Orlando, August 1993.  
Presented B3.
- KAVAS workshop, Samos, Greece, June 15-20, 1993.  
Presented preliminary version of E6
- COPE' IT '93 Conference, Copenhagen, June 7-11, 1993  
Presented B2.
- InterCHI '93, Amsterdam, April, 1993
- COMIC Workshop. Barcelona, April 5-7, 1993
- COMIC Workshop — Strand 2 & 3. Risø, February 9-12, 1993
- 1992 2. KAVAS workshop, Maastricht, Holland, August, 1992.  
Presented F4.
- KAVAS launch workshop, Kittila, Finland, March, 1992.  
Gave a talk on: "Work Analysis of Medical Research Work"
- 1991 OO-conference, Copenhagen, December 1991  
Gave a talk on: "Why OO don't solve our problems in design"
- 1989 Work With Display Units '89, Montreal, August 1989.
- HCI International '89, Boston, September 1989.
- NordDATA '89, Lyngby, Denmark, June 1989.  
Held a full-day seminar on writing user documentation.
- 1988 G.U.I.D.E. - IBM conference on methodology, Helsinki, September 1988.
- 1987 NordDATA '87, Trondheim, June 1987.  
Held a full-day seminar on usability testing.

CHI + GI 1987, Toronto, April, 1987.

1986

Work With Display Units '86, Stockholm, May 1986.  
Presented B1.