

Irina Shklovski

IT University of Copenhagen
Rued Langgaards Vej, 7
2300 Copenhagen S. Denmark

office: +45 72 18 53 63
mobile: +45 25 17 24 71
<http://www.itu.dk/people/irsh/irsh@itu.dk>

Appointments

Assistant Professor, IT University of Copenhagen
Design, Culture, Mobility & Communication research group
Aug. 2009 – present

Postdoctoral Fellow, University of California, Irvine
Donald Bren School of Information & Computer Sciences
Department of Informatics
Sep. 2007 – June 2009

Education

Ph.D., Human-Computer Interaction
Advisors: Professors Robert Kraut & Sara Kiesler
Human Computer Interaction Institute, School of Computer Science
Carnegie Mellon University
Aug. 2001 – Aug. 2007

B.A., Art History – Magna Cum Laude
B.A., Psychology – Honors
Honors Thesis Advisor: Professor Stephen Read
University of Southern California
Aug 1995 – May 1999

Research Interests

As a scholar at the intersection of Communication Studies and Human Computer Interaction, my research examines how people adapt and integrate an increasingly broad array of information and communication technologies into their daily lives, with a special focus on technology adoption and use under conditions of strain. My studies of how people use technologies to maintain relationships and to cope with adverse circumstances expose how technology use is deeply shaped by local social and political contexts.

Research Grants

“ANDROID - Academic Network for Disaster Resilience to Optimise Educational Development” International network project with 69 partners across 30+ countries.
EU Erasmus program € 822,049.00.
Role: Project partner
2011 - 2015

From local ties to transnational connections: The role of computer-mediated communication in relational maintenance. Human Centered Computing (HCC)
US National Science Foundation \$499,999
Role: Co-PI
2009 - 2012

Cultural meanings of personal networks: Social network sites in Russia & Kazakhstan.
UC Irvine PaPR@UCI small grants \$4,500
Role: PI
2008

Publications

Edited Special Issues

Transnational HCI

Guest edited by Shklovski, I., Vertesi, J., Lindtner, S. & Suchman, L.

To be published in 2013. Special Issue of *Human-Computer Interaction*

Urban Computing

Guest edited by Shklovski, I. & Chang, M.

2006. Special Issue of *IEEE Computer* Volume 39, Issue 9

Journal Articles

Latonero, M. & Shklovski, I. (2011) Emergency management, Twitter and social media evangelism. *International Journal of Information Systems in Crisis Response and Management* V3(4) p. 1-16

Shklovski, I. & Struthers, D. (2010) Of states and borders on the Internet: The role of domain name extensions in expressions of nationalism online in Kazakhstan. *Policy & Internet* V2(4) A5

Shklovski, I., Burke, M., Kraut, R. & Kiesler, S. (2010) Technology adoption and use in the aftermath of Hurricane Katrina in New Orleans, *American Behavioral Scientist*, v53(8) p. 1228-1246

Shklovski, I. & Chang, M. (2006). Urban computing: Navigating space and context. (Editor introduction to the special issue) *IEEE Computer* v39(9) p. 36-37

Shklovski, I., Kraut, R. & Rainie, L., (2004). The Internet and social relationships: Contrasting cross-sectional and longitudinal analyses. *Journal of Computer-Mediated Communication*, v10(1)

Refereed Papers in Archival Conference Proceedings

Thorsø Sørensen, A. & Shklovski, I. (2011) The Hugging Team: The Role of Technology in Business Networking Practices. In *proceedings of the European Computer Supported Cooperative Work Conference (ECSCW 2011)*, Århus, Denmark: Elsevier

Shklovski, I. & Kotamraju, N. (2011) Online Contribution Practices in Countries That Engage in Internet Blocking and Censorship. In *proceedings of the ACM Conference on Human Factors in Computing (CHI 2011)*, Vancouver, Canada: ACM Press [*~25% acceptance rate*]

Latonero, M. & Shklovski, I. (2010). 'Respectfully Yours in Safety and Service': Emergency Management and Social Media Evangelism. In *proceedings of Information Systems for Crisis Response and Management Conference (ISCRAM 2010)*

Shklovski, I., Vertesi, J., Troshynski, E. & Dourish, P. (2009) The commodification of location: Dynamics of power in location-based systems. In *proceedings of the International Conference on Ubiquitous Computing (UbiComp 2009)*, Orlando, Florida: ACM Press. [*12% acceptance rate – 31/251*]

Shklovski, I., Palen, L. & Sutton, J. (2008) Finding community through information & communication technology during disaster events, In *proceedings of the ACM Conference on Computer Supported Cooperative Work (CSCW 2008)*, San Diego, CA: ACM Press. [*16% acceptance rate – 21/135*]

Sutton, J., Palen, L. & Shklovski, I. (2008) Backchannels on the front lines: Emergent use of social media in the 2007 Southern California fires. In *proceedings of Information Systems for Crisis Response and Management Conference (ISCRAM 2008)*

Shklovski, I., Kraut, R. & Cummings, J., (2008). Keeping in touch by technology: Maintaining friendships after a residential move. In *proceedings of Human Factors in Computer Systems (CHI 2008)*, Florence, Italy: ACM Press. [*18% acceptance rate – 64/380*]

Shklovski, I., Kraut, R. & Cummings, J., (2006). Routine patterns of Internet use and psychological well-being: Coping with a residential move. In *proceedings of Human Factors in Computer Systems (CHI 2006)*, Montreal, Canada: ACM Press. [23% acceptance rate – 93/578]

*** Best Paper Award, Honorable Mention (top 5% of papers)**

Shklovski, I. (2006). Residential mobility, technology and social ties. Doctoral Consortium *Extended abstracts. Conference on Human Factors in Computer Systems (CHI 2006)*, Montreal, Canada.

*** Best Doctoral Consortium Contribution Award**

Shklovski, I. & Mainwaring, S. (2005). Exploring technology adoption and use through the lens of residential mobility. In *proceedings of Human Factors in Computer Systems (CHI 2005)*, Portland, Oregon: ACM Press [25% acceptance rate]

Shklovski I., Chung Y.C. & Adams R. (2004) Robotic walker interface: Designing for the elderly. *Extended Abstracts. Conference on Human Factors and Computing Systems (CHI 2004)*. Austria.

Book Chapters

Shklovski, I., Kiesler, S. & Kraut, R. E. (2006). The Internet and social interaction: A meta-analysis and critique of studies, 1995-2003. In R. Kraut, M. Brynin, & S. Kiesler (Eds.), *Computers, Phones & the Internet: Domesticating Information Technology* (p. 251-264), Oxford University Press

Kraut, R. E., Kiesler, S., Boneva, B. & Shklovski, I. (2006). Examining the impact of Internet use on TV viewing: Details make a difference. In R. Kraut, M. Brynin, & S. Kiesler (Eds.), *Computers, Phones & the Internet: Domesticating Information Technology* (p. 70-83), Oxford University Press

Boneva, B., Quinn, A., Kraut, R., Kiesler, S., Cummings, J., Shklovski, I. (2006). Teenage communication in the instant messaging era. In R. Kraut, M. Brynin, & S. Kiesler (Eds.), *Computers, Phones & the Internet: Domesticating Information Technology* (p. 201-218), Oxford University Press

Refereed Workshops Organized

Vertesi, J., Lindtner, S. & Shklovski, I. (2011) Transnational HCI: Humans, computers and interactions in a transnational context. *Workshop presented at Conference on Human Factors in Computing Systems (CHI 2011) Extended Abstracts*. Vancouver, Canada: ACM

Shklovski, I., Vertesi, J., Lindtner, S. & Dourish, P. (2010) Transnational times: Locality, globality and mobility in technology design and use. *Workshop presented at Conference on Ubiquitous Computing (Ubicomp 2010) Extended Abstracts*. Copenhagen, Denmark: ACM

Chang, M., Jungnickel, K., Orloff, C. & Shklovski, I. (2005). Engaging the city: Public interfaces as civic intermediary. *Workshop presented at Conference on Human Factors in Computer Systems (CHI 2005) Extended abstracts*. Portland, Oregon: ACM

Refereed Conference Papers and Workshop Position Papers

Shklovski, I. (2011) Virtual Transnationalism: A Technologically Supported Social Network Phenomenon. *Position paper for the Transnational HCI workshop. Conference on Human Factors in Computing (CHI 2011)*, Montreal, Canada

Shklovski, I. (2010) Social Ties for the Soul: How Russians Reconnect with the Past on Social Network Sites. *Proceedings of the 2010 Conference of the International Communication Association*, Singapore

Shklovski, I., & Kraut, R. (2009) Gender differences in the use ICTs for friendship maintenance after a move. *Proceedings of the 2009 Conference of the International Communication Association*, Chicago, IL

Shklovski, I., Kraut, R. & Cummings, J. (2008) Sense of well-being in a new location: The importance of social ties. *Proceedings of the 2008 Conference of the International Communication Association*, Montreal, Canada.

Shklovski, I., Burke, M., Kiesler, S. & Kraut, R. (2008) Use of communication technologies in Hurricane Katrina aftermath. *Position paper for the HCI for Emergencies workshop. Conference on Human Factors in Computing (CHI 2008)*, Florence, Italy.

Shklovski, I. (2006) Effects of social integration on adjustment to a new location after a long distance move. *Proceedings of the 2006 Conference of the International Communication Association*, Dresden, Germany.

Shklovski I. (2004). The body is not obsolete, it never left the building. *Position paper for the Representations of Digital Identity workshop. Conference on Computer Supported Collaborative Work (CSCW 2004)*. Chicago, IL

Shklovski I. (2004). Online dating & social network systems: Connections @ your fingertips. Position paper for the Online Personals: "Scientists, designers seek same for good conversation" workshop *Conference on Human Factors and Computing Systems (CHI 2004)*. Vienna, Austria.

Dissertation

Shklovski, I. (2007) Residential mobility, technology & social ties. *Carnegie Mellon University, Human-Computer Interaction Institute Dissertation: CMU-HCII-07-101*

Conference Presentations and Invited Colloquia

Shklovski, I. "Mediating crisis: The use of social media in disaster response." *Invited keynote presentation at the IEEE Lebanon Communications Workshop (IEEE LCW)*, Beirut, Lebanon, 2011

Shklovski, I. "Reconnecting with the past on social network sites" *Paper presented at "A Decade in Internet Time" the Oxford Internet Institute 10th year anniversary Conference*, Oxford, UK, 2011

Shklovski, I. "Virtual Transnationalism." *Paper presented at the Association of Internet Researchers (IR 11.0)*, Gothenburg, Sweden, 2010

Shklovski, I. "Of states and borders on the Internet: The role of domain name extensions in expressions of national identity" *Paper presented at the Internet, Politics, Policy 2010: An Impact Assessment Conference (IPP 2010)*, Oxford, UK, 2010

Shklovski, I. "Social Ties for the Soul: How People in Russia Use Social Network Sites" *Paper presented at the Etiology and Ecology of Post-Soviet Communication Conference*, Columbia University, New York, NY, 2010

Shklovski, I. "Social ties for the soul: Cultural meanings of personal networks" *Paper presented at the Association of Internet Researchers (IR 10.0)*, Milwaukee, WI, 2009

Shklovski, I. "Community information and communication technology use in disaster." *Paper presented at the Association of Internet Researchers (IR 9.0)*, Copenhagen, Denmark, 2008

Shklovski, I. "Backchannels on the front lines: Emergent use of social media in the 2007 Southern California fires." *Invited presentation at California Hazards Institute seminar series*, University of California, Irvine, February 20, 2008

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- Shklovski, I. "Let's keep in touch: Managing social relationships after a residential move." *Paper presented at the Association of Internet Researchers (IR 8.0)*, Vancouver, Canada, 2007
- Shklovski, I., Cummings, J., Kraut, R. Maintaining the old and building the new: Personal relationships after a residential move. *Paper presented at the International Sunbelt Social Network Conference (INSNA)*, Vancouver, BC, 2006
- boyd, d., McGonigal, J., Shklovski, I., Williams, A. Designing for global and local social play. *Panel presentation at South by South West (SXSW) Interactive*, Austin, TX, 2006
- Shklovski, I. Let's keep in touch: Mediated communication and relationship maintenance. *Invited talk at Cornell University IS-SIGCHI Series*, March 1, 2006
- Shklovski, I., Kraut, R., Cummings, J., Residential mobility, technology and psychological well-being. *Paper presented at Association of Internet Researchers (IR 6.0)*, Chicago, IL, 2005
- Shklovski, I., Cummings, J., Kraut, R. Moving On: The Importance of Weak Ties for Adjusting to a New Location. *Paper presented at International Sunbelt Social Network Conference (INSNA)*, Redondo Beach, CA, 2005
- Shklovski, I., Technology use and residential mobility. *Invited talk at the Intelligence, Agents, Multimedia Group*, Electronics & Computer Science, University of Southampton, UK, Sept. 23, 2004
- Shklovski, I., Bessière, K., From ability to purpose: Insights into uses of the Internet by different populations. *Paper presented at Association of Internet Researchers (IR 5.0)* UK, 2004
- Shklovski, I., Mainwaring, S., Kraut, R., Cummings, S. The effects of geographic mobility on social ties and psychological well being in the age of the Internet. *Paper presented at the annual meeting of the American Sociological Association (ASA)* San Francisco, CA, 2004
- Shklovski, I., Kraut, R., Kiesler, S., Boneva, B., Measuring Internet use. *Paper presented at Association of Internet Researchers (AOIR 4.0)*, Toronto, Canada, 2003
- Shklovski, I. Real Friend, Virtual Friend: Friendships formed on MUDs vs. in Real Life. *Paper presented at CSSS2000*, June 2000

Professional Experience

Research Intern – Summer 2004

People and Practices Research Group (PaPR), Intel Research (Hillsboro, OR)

Administrator & Ski Coach – Fall 1999 – Spring 2001

Mammoth Mountain Junior Ski Team, Mammoth Mountain (Mammoth Lakes, CA)

Research Intern – Summer 1998

LACE - Los Angeles Contemporary Exhibitions (Los Angeles, CA)

Course Instructor – Summer 1997 – Fall 1998

Information Technology Program (ITP), University of Southern California (Los Angeles, CA)

Teaching Experience

Instructor, Masters level – Fall 2009, 2010, 2011

Digital Media and Communication (DMOK)

Digital Design & Communication (DDK) terminal masters program

IT University of Copenhagen

Co-Instructor with Richard Ling & Anders Cervera, *Masters level* – Spring 2010
 Mobile Communication: Technical Issues and Methods of Study (DMKO)
 Digital Design & Communication (DDK) terminal masters program
IT University of Copenhagen

Co-Instructor with Fiona Mulvey & Emilie Mollenbach, *PhD level* – Spring 2010
 Statistics for PhD students
IT University of Copenhagen

Co-Instructor with Sara Kiesler & Darren Gergle, *PhD level* – Fall 2004
 Applied Research Methods (05-816)
Carnegie Mellon University

Teaching Assistant for Robert Kraut, *Bachelor level* – Fall 2005
 Organizational Communication (05-812)
Carnegie Mellon University

Instructor, *Bachelor level* – Summer 1997, Fall 1997, 1998, 1999, Spring 1998, 1999
 Introductory Web-Design, Basic MS Office skills, E-Commerce
 Information Technology Program (ITP)
University of Southern California

Other Teaching Activities

Assistant Professor Programme (APP) course on teaching – completed in Fall 2011
Copenhagen Business School, Denmark

Teaching instruction workshops (TeachIT) co-organized and lead:
Student presentations – with Annelise Agertoft & Pernille Bjørn – Fall 2011
Advising a masters thesis – with Anker Helms Jørgensen – Fall 2010
IT University of Copenhagen

Awards and Honors

<i>CHI 2006 Best Paper Award Nomination</i>	2006
<i>Springer Doctoral Consortium Award</i>	2006
<i>CHI Doctoral Consortium travel & support grant</i>	2006
<i>Microsoft Social Computing Symposium travel & support grant</i>	2006
<i>National Science Foundation PhD Fellowship</i>	2002-2005
<i>WebShop, University of Maryland, NSF travel & support grant</i>	2002
<i>Paul Getty Foundation Multicultural Internship grant, summer</i>	1998
<i>Leadership & Laura Platt scholarships, USC</i>	1995-1999

University Service

IT University of Copenhagen

Center for Network Cultures Steering Committee	2011
Global Interactions Research Initiative Steering Committee	2011

Carnegie Mellon University

HCI Faculty Search Committee	2003
HCI Ph.D. Admissions Committee	2002
Committee Member – Women@SCS	2002-2006
Committee Member – Computer Professionals for Social Responsibility	2002-2004

Professional Service

Organizing Committee Member:

Workshops co-Chair, NordiCHI 2012 Conference

Program Committee Member:

Associate Chair, Ubicomp 2012 Conference
 Associate Chair, Mobilities 2012 Conference
 Associate Chair, ICWSM 2012 Conference
 Workshops Jury, CHI 2012 Conference
 Associate Chair, CHI 2010 Conference
 Workshop organizer, CHI 2011, Ubicomp 2010, CHI 2005

Reviewer – Journals:

Journal of Applied Social Psychology
 Information, Communication & Society (ICS)
 Human Communication Research (HCR)
 Transaction on Human Computer Interaction (ToCHI)
 Journal of Computer Mediated Communication (JCMC)
 International Journal of Communication (IJOC)
 Scandinavian Journal of Information Systems (SJIS)
 Social Forces
 Developmental Psychology
 International Journal of Behaviour & Information Technology
 Journal of New Media & Society
 Journal of Social and Personal Relationships

Reviewer – Conferences:

CHI Full papers, Notes, Extended abstracts & Workshop proposals
 CSCW Technical papers and Notes
 Ubicomp Technical papers
 HRI Technical papers
 ISCRAM Technical papers
 AOIR Extended abstracts and panels
 ICA Divisions of Information Sciences, Interpersonal Communication, Communication Technology

Session Chair:

OII 2011, ICA 2008-2009, AOIR 2008-2010

Memberships:

International Communication Association (ICA)

Association of Internet Researchers (AOIR)

Association for Computing Machinery (ACM) and ACM SIGCHI

Student Advising

Masters Thesis:

Anne Thorsø Sørensen

In progress

Lise Hoffmeyer

August, 2010

Committee Member – Mid-term Doctoral Thesis Evaluation:

Troels Filbæk Bertel

September, 2011

Project Advising:

Sørensen, K., Stahlshmidt, C., Thomsen, V., Boesen, J., & Nygaard, M –
group project, bachelor-level

In progress

Anne Thorsø Sørensen – independent project, masters-level

Spring, 2010